1-PAGE SKILLS RESUME

Bill Buyer

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OBJECTIVE

Purchasing Agent with The Parts Company in Watertown City, Minnesota.

PROFESSIONAL EXPERIENCE

INVENTORY MANAGEMENT

- Meet internal and external customer same day demands by ensuring materials are in stock.
- Awarded performance bonus for maintaining meticulous inventory and sales records.
- Prepare purchase orders for over 12,000 stock-keeping units (SKUs).
- Administer procurement and resolve shipping errors.
- Assist with preparation of annual inventory budget in excess of \$1M. Obtain owner approval.

ACCOUNTING

- Record daily and monthly transactions for accurate receipt and disbursement information.
- Administer customer leases, monthly billing statements, and late payment fees.
- Negotiate contracts, fees, and authorize payment.
- Manage receivable balance, administer collections, and monitor cash flow.
- Analyze and present financial reports to onsite management and off-site ownership.

CUSTOMER SERVICE COMMUNICATION SKILLS

- Assess, recommend and help locate products and materials to satisfy customer needs.
- Respond to customer inquiries in-person, by phone, or by email.
- Resolve difficult sales and product performance situations to maintain excellent customer satisfaction while meeting company margin goals.

COMPUTER SKILLS

- Advanced Microsoft Office Excel skills, and proficient in Word, Power Point and Outlook.
- Use Customer Relationship Management (CRM) —
 Salesforce.com® to personally respond to customer inquiries and document actions taken.
- Desktop and mobile Internet Procurement and Order Processing System JD Edwards.

EMPLOYMENT HISTORY

| Inventory Control Specialist, Distribution, Inc., Somewhere, MN | 2013 – Current |
|-----------------------------------------------------------------|----------------|
| Apartment Property Manager, Lloyd Management, Collegetown, MN | 2010 - 2012 |
| Parts Associate, Value Auto Parts, Collegetown, MN | 2009 - 2011 |

EDUCATION

Associate of Applied Science in Accounting (A.A.S) degree
Central College, Collegetown, Minnesota

AWARDS, CERTIFICATIONS & ADDITIONAL TRAINING

| National Career Readiness Certificate (NCRC), Gold Certification #GHH596Q | 2013 |
|-----------------------------------------------------------------------------------|------|
| <i>Team of the Year</i> – national achievement award to recognize sales increases | 2010 |